

**Role Definition and Responsibilities
of Healthcare Practitioners in Team-
Based Care Towards Achieving
Universal Health Care Coverage.**





OBJECTIVES

1. To understand the concept of team-based care in healthcare settings.
2. To provide an overview of the different types of teams in healthcare settings.
3. To identify the basic principles of team-based care.
4. To explore the benefits of effective teamwork.
5. To identify the key challenges hindering the effective implementation of team-based care in Namibia.
6. To summarize the main barriers to team-based care.
7. To provide actionable recommendations for successful team-based care.



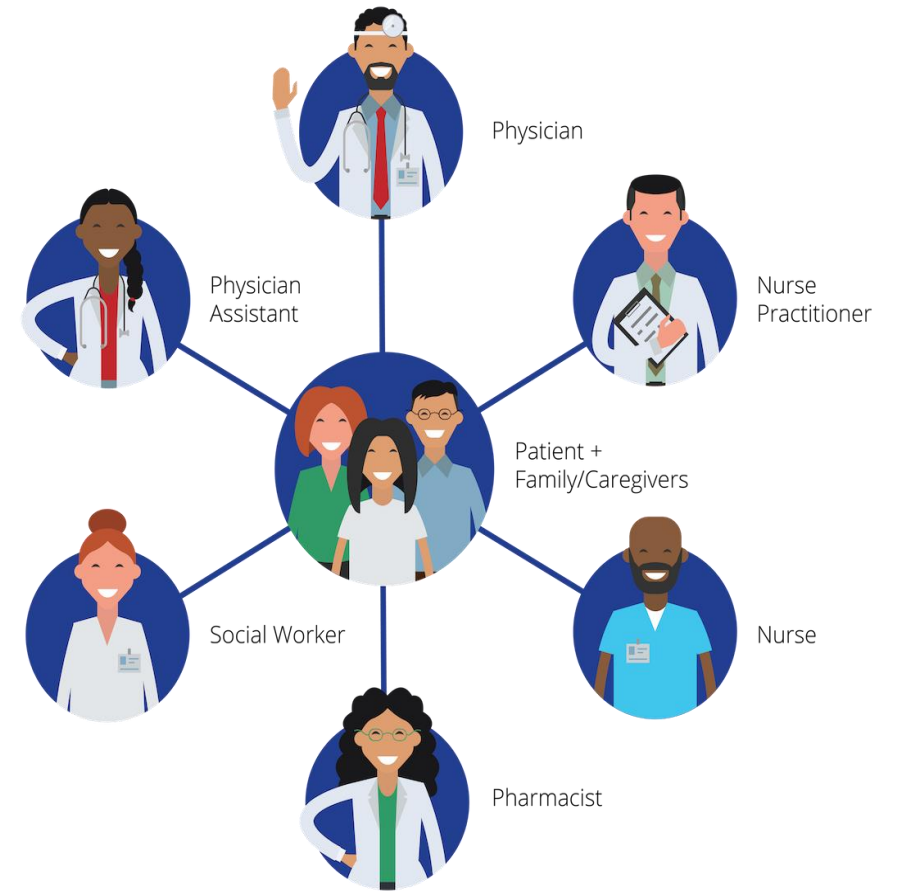
Towards UHC in Africa

- Universal Health Care (UHC) is a fundamental goal for countries worldwide, aiming to ensure that all individuals and communities have access to essential health services without encountering financial hardship.
- In Africa, achieving UHC is a critical challenge.
- To address these challenges effectively, implementing team-based care and establishing robust regulatory frameworks are essential steps.



What is team-based care??

- Provision of healthcare services to individuals, families, and/ or their communities by two or more healthcare providers who work collaboratively with patients and their caregivers to accomplish shared goals within and across settings to achieve coordinated high-quality care.
- In team-based care, healthcare practitioners come from various disciplines leveraging their diverse skills and knowledge to deliver comprehensive and patient-centred care.



Types of Teams

- **Core teams:** Directly involved in caring for the patient.
- **Coordinating teams:** Responsible for operational management.
- **Contingency teams:** Deal with specific emergencies/events.
- **Ancillary teams:** Support services that facilitate patient care.
- **Administrative teams:** Provide indirect services.



Principles of team-based care

- Shared goals and clearly defined purpose.
- Clear roles and expectations for each team member.
- Mutual trust and respect.
- Effective communication is crucial for teamwork success.
- Measurable processes and outcomes.
- Effective leadership facilitate, coach



Benefits of effective teamwork

- Reduced time and costs of hospitalization.
- Efficient use of healthcare services.
- Improved coordination of care.
- Enhanced satisfaction with care.
- Improved health outcomes and quality of care.
- Services are more accessible to patients.
- Reduced medical errors.
- Enhanced communication and professional diversity.
- Greater role clarity.





Situation analysis: Namibia

Namibia, like many African countries, faces significant challenges to effective teamwork such as:

- Changing roles.
- Changing settings.
- Healthcare hierarchies.
- Individualistic nature of healthcare.
- Failing teamwork leads to accidents.
- Resolving disagreements and conflict.



Challenges cont.....

- Insufficient communication.
- Inadequate training.
- Lack of clearly defined roles among team members.



Barriers to team-based care

- Workforce shortages especially in outlying areas.
- Inadequate training in key professions.
- Political determinants of health resulting in weak policies and resistance to change.
- Limited resources and infrastructure hinder integration of practitioners
- Disparities in educational standards among healthcare professionals.



Innovation & creativity



- Integration of technology.
- Institutional policies and legislation.
- Electronic data management systems.
- Mobile health platforms.

Conclusion

- Team-based care is a promising avenue.
- A critical strategy for achieving UHC.
- By addressing challenges and adopting innovative approaches, Africa can enhance its healthcare systems, improve patient outcomes, and move closer to achieving UHC for all.

Recommendations



Harmonization
of Training
Standards



Policy
Alignment



Expansion of
telehealth



Honesty, discipline, creativity, humility and curiosity.





Questions and Answers