"Team Based Care and Regulation for the Attainment of Universal Health Care": Patient safety

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What is the problem

- Magnitude is big. In top ten of cause of death.
- Patient safety, Known but neglected
- Quality of care is a relatively new field with limited studies and data, unlike in other industries.
- Evidence based medicine is a relatively new field
- Health profession revered and protected by doctor –patient relationship. Patients are not part of the solution
- Disconnect between the doctor and other health workers. And the public.
- Unsafe practices unreported and not investigated (maternal death Audit)
- Health systems are complex and prone to errors
- Technology is changing the face of health care (AI)

Patient Safety

Patient safety - defined

- Patient safety is an attribute of quality of health care . Its goal is avoidance, prevention and minimizing adverse outcomes or injuries arising from the process of care
- Can result from underuse, overuse or misuse
- Adverse outcomes include harm, injury(Physical and psychological),maim and death

Patient Safety

Quality Defined

- Performance according to standards
- Doing the right thing right at the right time and all the time.

Has 10 Tenets:

- Client –centered
- Access
- Continuity
- SAFETY
- Competence
- Effectiveness
- Efficiency
- Equity
- Inter-personal relationship
- Choice

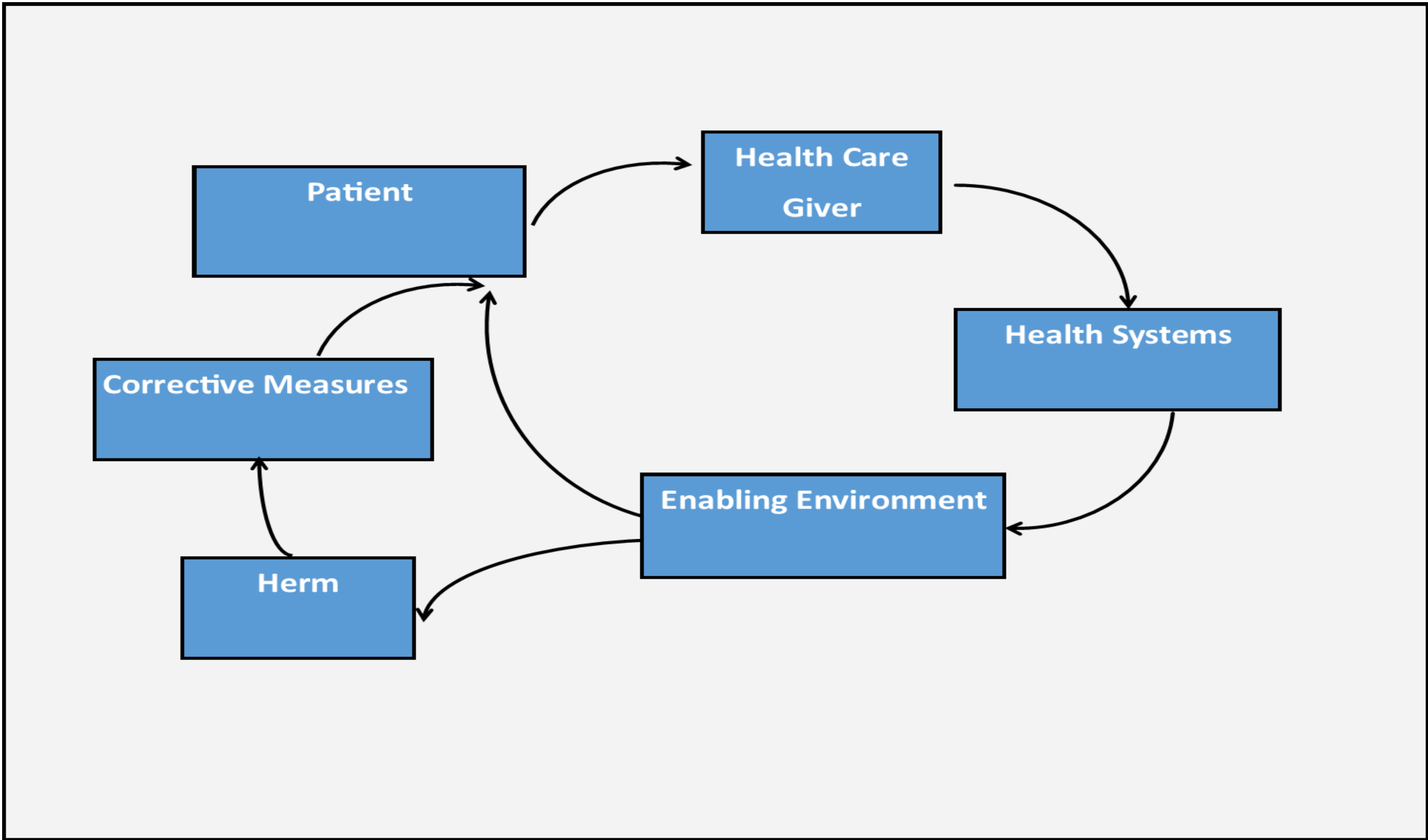
Patient Safety

concern lessons unclear errors harmed literature transdisciplinary staggering world Health framework Recognizing calls prevention research Teamwork patient's Organization reporting educating error numbers professionals critical enhancing consumers business avoidable healthcare analysis countries informs technologies science scientific improvement authority effective providers emphasizes care events

yet nurses communication significant impact discipline leads reported around outcome Indeed economic emerged magnitude immature patient industry distinct resulting innovative

achieving optimal multiple applying Poor lines efforts endemic systems adverse physicians theoretical knowledge adopting supported every among patients body new 1990s frequency continually killed Drug names incentives learned medical

Patient Safety


Patient
Health Care
Giver
Health Systems
Enabling Environment
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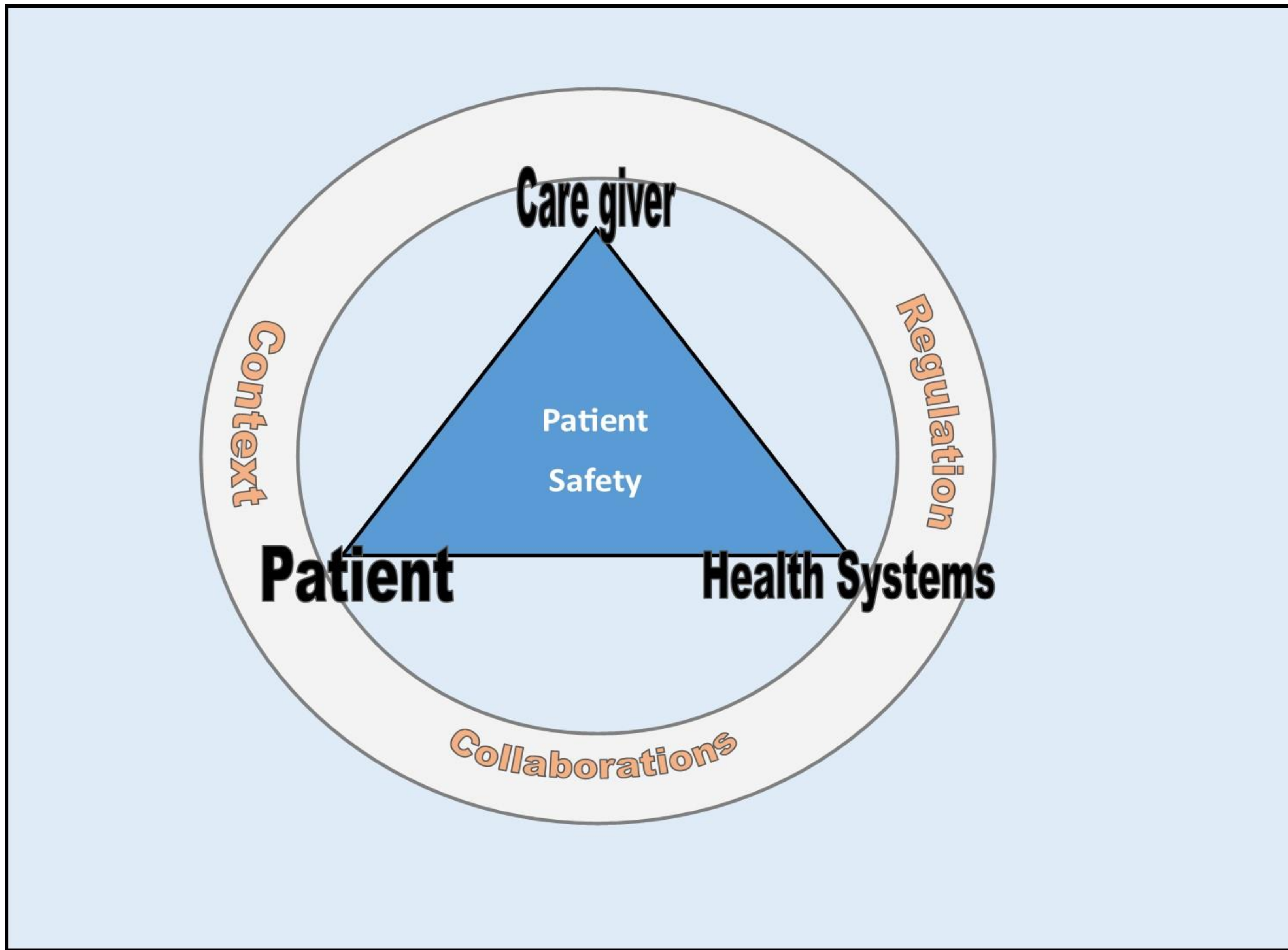
Corrective Measures


Care giver
Patient
Safety
Context
Regulation
Patient
Health Systems
Collaborations

Patient safety as a discipline

- Patient safety is being recognized as an important medical discipline in its own right.
- Its importance arises as unsafe practices lead not only to harm to the individual patient , but has important effect on the health delivery system and financial burden
- It emphasizes safety in health care through prevention, reduction, reporting, and analysis of errors that often lead to adverse patient events
- Death due to **unsafe practice** is among the top ten causes of death in the world
- Need for DATA- collection, analysis

Definitions

- Medical Errors.

Are preventable errors in health care. It occurs when a health care provider chooses an inappropriate method of care, or inappropriately (not according to set standards) executes an appropriate method of care, or wrongly interprets signs and results(misdiagnosis)

- Adverse events:

Harmful effects resulting from an intervention

Patient Safety

Definition (cont’d)

- Malpractice;

✓A dereliction of professional duty

✓ Or providing care that does not meet proper standards.

✓Or a failure by one who has a professional duty of care, to exercise an ordinary degree of professional skill in rendering service, that results in injury loss or damage.

- Negligence

Occurs when a health care professional fails to take reasonable care or steps to prevent loss or injury to a patient

Health Systems

- "To provide the highest possible level of health services to All people of Uganda through delivery of promotive, preventive ,curative ,palliative and rehabilitative health services at all levels."
- Public, private, and households
- Standards and guidelines
- Health systems are complex, with many moving parts and very prone to errors
- "It is not about bad people in health care, but good people working in a bad system that needs to be made safe"

Patient Safety

Causes

Human

- Omission
- Commission
- Misdiagnosis
- Negligence
- Work overload
- Record keeping

System

- Referral
- Communication
- Health systems
- Technology

Actions to address Patient safety

Intervention

- Training and retraining
- Patient education and involvement
- Leadership
- Research
- Reporting
- Investigation

Intervention

- Monitoring
- SOP/ guidelines
- Quality improvement
- System redesign
- Licensure and Accreditation
- Teamwork and Collaboration

Steps to Patient safety

- Lead and support your staff
- Integrate risk management activities
- Check clinical performance
- Cultivate a culture of Safety
- Involve patients, relatives and the public
- Learn and share safety lessons
- Institute Hierarchy of control

Role of the patient

This is contained in Patients charter but need to emphasize

- Active involvement
- Helping to ensure their own safety
- Adhering to instructions
- Working with health workers
- Reporting safety issues when they happen

To do this they need to be empowered- patient education

Patient Safety

Role of a regulator

This is spelt out in the Act governing each council and rotates around

- Setting and monitoring standards of training ,practice and ethics
- Ensuring compliance to standards
- Imposing penalties for non-compliance
- Protecting the public
- Dispute resolution
- Advising government

Patient Safety

What are we currently doing about it?

Is it on our Agenda?

- Health units
- Communities
- As Regulators
- As Countries
- Global Action
- WHO- **Global Patient Safety Action Plan (2021-2030)**

Patient Safety

References

- Rashid Massoud; Jolee Reinkee: ***A modern paradigm for improving healthcare quality***. QA monograph series(1) Quality assurance project
- WHO 74th WHA: ***Global Action on Patient safety*** May 2021
- WHO. ***Patient safety; report of the Director general***. 2017
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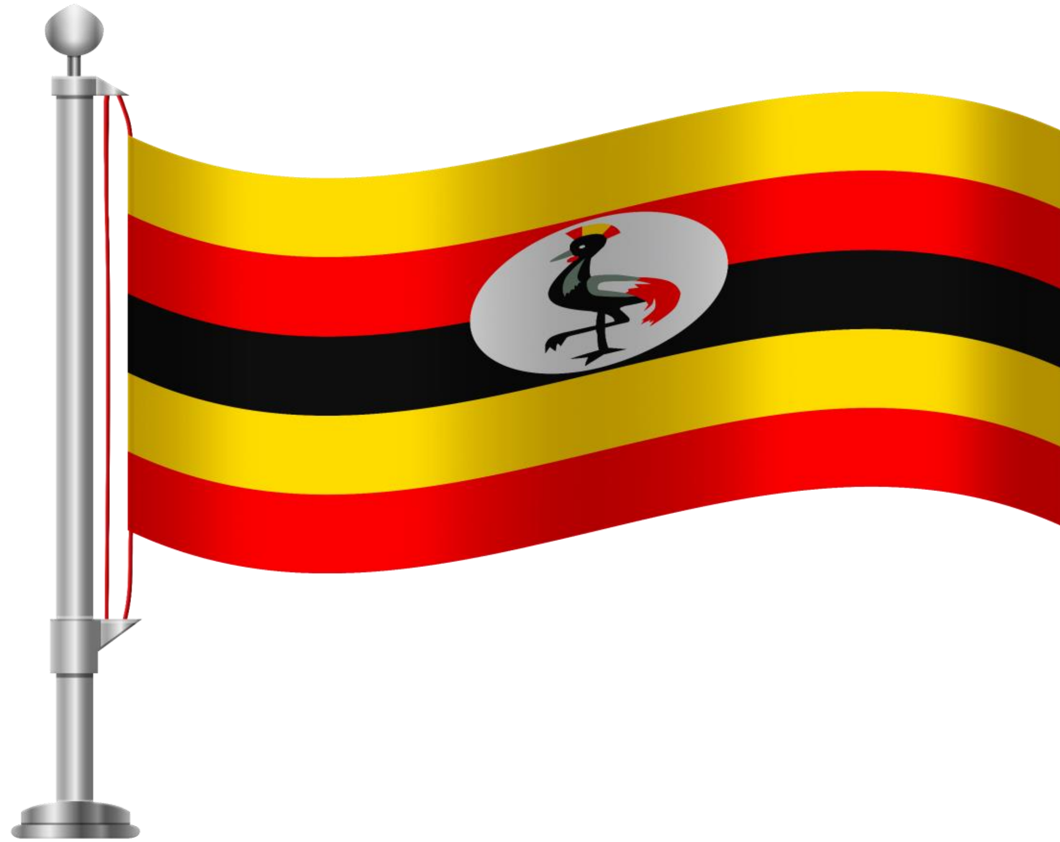
Patient Safety

World
Patient Safety
Day 17 September

THANK YOU



Patient Safety